W^{aste fee notice}

With the waste fee notification, you will receive the statement for the waste disposal of the current year. <u>The data from the registration authority are decisive.</u>

In general, **every person** who has registered a place of residence in Constance is subject to the so-called obligation to connect and use and thus the obligation to pay waste according to § 3 of the waste management statute. This also applies to a registered secondary residence.

If your registration data is incorrect, please contact the Citizens' Registration Office.

The amount of the fees depends on the number of people per household in a residential and economic community. In addition to registering with the citizens' registration office, new household members must also be registered with the disposal company in Constance. This is done in writing, with the help of "Application for change of waste fees". Otherwise you will be billed individually.

Household with	Annual fee	With complete self- composting
1 person	105,60€	79,20€
2 persons	147,60€	110,40€
3 persons	189,60€	144,00€
4 persons	222,00€	166,80€
5 persons	253,20€	190,80€
6 persons	274,80€	206,40€
7 persons	295,20€	220,80€
8 persons	316,80€	240,00€
9 persons	338,40€	259,20€
10 persons	358,80€	274,80€
11 persons	380,40€	292,80€
12 persons	400,80€	309,60€

Counts as a household

- every family,
- every single person with their own apartment

and <u>on request</u> too: each group of people up to twelve people who live permanently in a residential and economic community.

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All changes must be communicated in writing. Use the application form overleaf to enroll new people in your household.

Application deadline: Changes will be considered after receipt of the application form. Retrospective changes are only made within the objection period (= one month after notification) of the previous notification of fees. If the objection period has expired, changes can only be considered from the "date of receipt" of the application form.

→ If you compost all organic and green waste from the household and garden yourself, you can do without the organic waste bin. You can obtain a corresponding application with all the information from the SFBC or on the Internet at www.ebk-konstanz.de

→ If you move away from Konstanz or move into a residential accommodation, you will <u>automatically</u> receive a final statement from us after deregistering or re-registering at the Citizens' Registration Office. Overpaid fees will be refunded <u>upon request</u>. For this purpose, please provide us with your bank details in writing.

→ If you are the owner of a holiday apartment or a weekend house, you pay an annual basic fee of 105,60 \in (registration required). We will gladly send you the corresponding form on request.

→ If you are participating in the SEPA direct debit scheme, please check your data on the fee notice for accuracy. Account changes must be communicated in writing and in the original by means of a SEPA mandate (will be sent upon request).

Please include your seven-digit customer ID with all requests. You will find this on the fee notice in the top right-hand corner under your name.

You can reach us personally:

Entsorgungsbetriebe Stadt Konstanz -Kundenservice-Fritz-Arnold-Str. 2 B 78467 Konstanz

Service times

Monday, Wednesday & Friday Tuesday and Thursday Telephone-Hotline kundenservice@ebk-tbk.de 8:00 a.m. - 12:00 p.m. 1:00 p.m. to 4:00 p.m. 07531 996 -113 und -114

Waste bin

Residual waste, organic waste and paper bins

The SFBC provides bins for these three types of waste and recyclables on a property basis.

The waste bins are used jointly by all residents. The number and size of the waste bins depends on the number of people registered on the property.

Size and number of waste bins

According to the waste management statutes of the city of Constance, the following minimum container volume must be available:

- Organic waste with 15 liters per person with weekly collection
- Residual waste with 30 liters per person with fortnightly collection
- Paper waste with 40 liters per person with 4-week collection

The SFBC checks and adjusts the waste bins at regular intervals. For a timely adjustment, please feel free to contact us at 07531 996 -188 and -189 or abfallberatung@ebk-tbk.de.

Collection dates

You will receive the collection dates for your street with the waste fee notice. There you will find your dates for the collection of the residual waste, organic waste and paper bins.

The postponements due to the public holidays have already been taken into account. On the reverse side you will find the dates for the collection of problematic materials and the green waste containers set up in Constance.

The "Müllmann" app and the "Mein Konstanz" app with a practical reminder function offer further options for keeping track of collection dates. You can find everything about waste in **Constance** as well as current waste information on our homepage. Printed versions of the waste information are available at the recycling centres, the citizens' office and the local administrations.

Yellow bags

The yellow bags are collected in Constance every 14 days. Each household receives a roll of yellow bags during distribution <u>in the first quarter of the year</u>. Additional rolls are available from the citizens' office, the local administration and the recycling centres.

www.ebk-konstanz.de

