

Information on waste disposal fees

The waste disposal fees are used to pay for the waste disposal services provided by Entsorgungsbetriebe Stadt Konstanz (EBK). This includes, among other things, the operation of waste collection and recycling centers.

The annual waste disposal fee notice is sent out at the end of January. The amount of the fees depends on the number of people registered in the household. The data from the registration office is decisive here. New household members must be registered with the EBK in writing and by the deadline using the "Application to change the waste fee" in the household of the fee payer.

Important: The change at the EBK can only be applied for after registration at the citizens' office.



You can find more information, answers to frequently asked questions and an overview of the amount of waste fees on the EBK website in the section "Abfallgebühren". In addition, the EBK customer service team ("EBK Kundenservice") will be happy to help you personally with any questions you may have about your fee notice.

EBK Kundenservice

<u>kundenservice@ebk-tbk.de</u> +49 7531 996-113 and -114

Service hours

Monday, Wednesday, Friday: 08.00 AM to 12.00 PM Tuesday, Thursday: 01.00 PM to 04.00 PM

Waste garbage cans

The EBK provides garbage cans for residual waste, organic waste and paper/cardboard for each property. The number and size of these cands depend on the number of people registered on the property. The minimum per person is:

- Organic waste (brown): 15 liters, emptied weekly
- Residual waste (black): 30 liters, emptied every 14 days
- Paper/cardboard (blue): 40 liters, emptied every 4 weeks

Yellow bags are collected every 14 days.

The EBK waste advisory service ("EBK Abfallberatung") will be happy to answer any questions you may have about your waste garbage cans.

Waste collection calendar



You will receive your waste collection dates up to and including January of the following year with your waste fee notice. You can also find your collection dates on the EBK website and can be reminded of your collection dates by "Mein Konstanz" or the "Müllmann" app.

Waste separation: Online waste ABC



Waste separation is an important contribution to environmental protection. The online waste ABC ("Abfall ABC") helps with any uncertainties. Around 400 keywords are listed with the correct disposal method. The EBK waste advisory service also provides personal assistance with all disposal issues.

EBK Abfallberatung

<u>abfallberatung@ebk-tbk.de</u> +49 7531 996-188 and -189